

Our growing company is searching for experienced candidates for the position of manager, senior. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for manager, senior

- Facilitate effective use of Business Intelligence tools subsequently
- Ownership of client development plans for mid-size clients and significant contribution to plans for larger clients, including taking the lead on important subbrands
- Handle any customer escalations and troubleshooting for the product deliverables and ensure customer success and continuity of business
- Have a polyglot development mindset and be able to guide the team members on the right tool for the job
- Partnering with client, developing relationships, understanding technical and business objectives and strategy, and driving technical deliverables to deliver to project timeline and specifications
- Hands on development of software applications, testing and implementing configuration changes and/ or project prototypes, proofs of concept & client demos
- Provide advice regarding scope of service, affiliate, business relationship, and other Independence regulations by communicating effectively to senior and junior personnel, modifying content and delivery for the audience
- Define and write policies, guidance and procedures, and coordinate with colleagues to help ensure their consistent application
- Direct team and develop methodologies and tools to evaluate hiring, training, and team development
- Adhere to the client's AML group established policies and procedures

- Proven leadership skills and has the ability to make decisions independently and work well with others
- History of making an impact, developing and executing on strategies and delivering superior results in both short and long term
- Highly experienced in distributed system design and development
- Develop operating budgets for all RCST and Risk Models cost centers (BAU and projects)
- Prepare financial analysis for RCST and Risk Models cost centers monthly, quarterly and annual operating expense variance analysis and presentations for executives
- Set up, track, report, and provide explanations for all RCST project financials