



Example of Manager Performance Job Description

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Our growing company is searching for experienced candidates for the position of manager performance. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for manager performance

- Losses reduction / 0 waste programme - support all production units to implement right action plans / "ideal factory" standards/ expertise
- Maximise the day-to-day organisation, planning and control of labour, plant and resources to ensure efficiency
- Champion a Customer focused approach to ensure that the service you and the teams you work with strives toward our company aspiration
- Manage both internal and external data and benchmarking analysis
- Provide on-going analysis of internal business data
- Ensure costs (plant, labour, material and fuel) and risks are controlled
- Investigate customer complaints and quality issues, and facilitate resolution
- Responsible for development of direct reports, via routine check-ins
- Developing, prioritizing and implementing strategies to address customer needs ensuring dealer servicing and support practices align with recovery strategy
- Consulting with dealer and customer operations and maintenance managers executive management advising on strategic direction for strategic direction for proper equipment selection, product problem management and equipment management activities

Qualifications for manager performance

- Customer focused with minimum of four years successful performance management of individual team members in a structured environment

- Strong ability to manage a high level of detail, data and information and integrate it into operations and solutions consistent with departmental strategies and objectives
- Strong collaboration skills required to build and maintain key relationships, along with the ability to influence and persuade others
- Develop Senior Management Report on status of the Account
- Strong project management and strategic planning skills with a track record of identifying potential issues pro-actively and formulating solutions and contingency plans