



Example of Manager, Engagement Job Description

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Our company is growing rapidly and is hiring for a manager, engagement. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for manager, engagement

- Recognizes potential conflicts, exposes disagreements, and drives resolution for issues/problems
- Focuses on the clients' needs by establishing credibility and building relationships
- Establish and maintain effective working relationships with associates and clients
- Extended workday hours may be required to complete deliverables, effectively using resources across the team and managing their workload while minimizing cost to the account
- Exceptional communication across all levels of the organization
- Displays tenacity for getting things accomplished, with the appropriate level and sense of urgency
- List Direct or other Campaign Management Software, mentoring of others on software
- General understanding of Encryption/Decryption
- Completing risk assessments for services opportunities that meet defined criteria (sizeable financial concerns, heavy use of subcontractors, implementation of new solutions)
- Understanding required skills of project team members associated with implementation requirements and tasks, including partners and subcontractors if required

Qualifications for manager, engagement

- Self starter with a pioneering spirit
- MBA or Master's degree from top-tier program with 7-15 years of work experience
- Strong professional track record in management/strategic consulting and/or in a branding/marketing management role
- Fluent German and English written and verbal skills
- Located in Dusseldorf – some travel will be required