



Example of Manager, Application Support Job Description

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Our growing company is looking for a manager, application support. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for manager, application support

- Transition to Service Operations – Defines and evolves the project to service operations processes in an agile environment where change is nearly continuous
- Partner on oversight for enterprise level applications upgrades and implementations
- Support innovation and organizational change to improve effectiveness
- Promotes, stretches, supports and furthers each individual's self-development
- Implements the Company's Affirmative Action Plan as it applies to the Application Support team
- Monitors conduct and relationships among the Associates supervised to prevent discriminatory acts or comments
- Support or lead Resiliency events (Disaster Recovery, Sustained Resiliency)
- Develop, implement, and drive short and long term support initiatives, projects, and strategy
- Develop, plan, and monitor project plans
- Meet with stakeholders to understand and clarify specific requirements of each project

Qualifications for manager, application support

- Financial application experience including PeopleSoft experience
- Minimum 3 years as lead or principal analyst in application support

- Must possess strong management and leadership skills, combined with the ability to work effectively across all organizations within the company
- Medical, Dental, Vision, Short Term Disability, LTD, Life Insurance and more...
- Work Life Balance Program – unlimited time off!