



Example of Logistics Operations Job Description

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Our innovative and growing company is searching for experienced candidates for the position of logistics operations. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for logistics operations

- Develop and deploy tools to support the triage, re-flash, unlock, and so on for reverse logistics
 - Support the operation of the repair, refurbish, recycle, trade-in, and upgrade processes
 - Deploy and manage escalation processes to effectively resolve production issues, customer and executive escalations, that arise in the day-to-day operations with forward and reverse logistics
 - Infuse best practices and subject matter expertise into all aspects of device operations
 - Must be able to communicate effectively and convincingly with all areas of the company technical and non-technical- with external parties, using market data and detailed specifics about your products to ensure successful
 - Interface with customer service and both internal and external customers as it relates to outbound international shipping, resolves problems
 - Provide educational outreach to enhance wellbeing and resilience
 - Oversee program administration, including preparing annual budget proposal, tracking wellness outcome metrics, conducting surveys of faculty and staff wellness, maintaining content on the program website
 - Coordinate planning of faculty and staff wellness activities, such as nutrition, healthy food prep, yoga, massage, mindfulness
 - Evaluate program effectiveness
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- Reporting to the Director of Customer Operations, this role will provide strategic leadership for Global integrated Logistics (Last-mile delivery, White-glove services), 4PL management and Distribution operations for MCIO
- A faculty for numerical detail
- Working knowledge of the U.S. Customs Import Regulations
- 5+ years in wireless device operations, logistics, supply chain, at a minimum
- Prior leadership position experience in this subject matter domain is highly desired
- Excellent operational and managerial skills required, with a proven track record of successful management of complex logistics, supply chain, & operations in wireless