Our company is growing rapidly and is hiring for a logistics / customer service. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for logistics / customer service

- To coordinate sales force and couriers in their daily work
- Monitor orders demand vs available stock and communicate with sales dept
- Adjust orders in communication with sales dept
- Monitor the back orders
- Dispute management (assistance to customer in the resolution of disputes)
- Returns/ Refusal Management
- Responsible for continuous improvements within customer service, logistics and distribution
- Lead the team and career development across Nordics CS&L, support this across all Nordic functions and for Northern European CS&L
- Supporting Order Managers/Specialists in the administrative duties
- Monitoring deliveries

Qualifications for logistics / customer service

- Logistics experience required
- Standardizing and improving the service delivered to all L.A
- Transportation/Distribution System related understanding is a plus
- Proven ability to lead, motivate, develop, mentor and influence associates in a changing environment
- Inspiring continuous process improvement and productivity measurement