



Example of Logistics Business Analyst Job Description

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Our innovative and growing company is looking to fill the role of logistics business analyst. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for logistics business analyst

- Support new product and Supplier services set-up
- Accountable for regular service performance and business reviews
- Supervises sub-teams and/or parts of major projects to ensure goals and deadlines are successfully achieved, and the budget is respected
- Develops best practices, techniques and tools for project execution, and key performance metrics to increase the likelihood of project success
- Respects the SLA in order to ensure maximum issue resolutions in minimum time
- Prepares instructional manuals or job aids, data setup requirements, flows and procedures as documentation for AX changes / projects
- Champions, coordinates, and manages the implementation and/or integration of system or new features for users including UAT testing and training
- Interfaces with functional and IT support team to enhance the WM (PKMS) and other systems to improve overall functionality in the distribution center
- Develops reporting enhancements for WM to improve customer experience and operations management
- Support and troubleshoot system related issues with day to day warehouse transactions

Qualifications for logistics business analyst

- Familiar with a variety information technology concepts, practices, and

- Familiarity with Websphere JAVA, MQ messaging, HTML, XML, and database query languages
- Experience with web-based systems housed on the GCSS-AF framework or Enterprise Service Bus is a plus
- Familiar with DoD Architecture (DoDAF, BEA, and IBF-DAP)
- Advanced knowledge of the Order Management, Logistics & Distribution modules and an understanding of the related modules within a full Customer Care environment
- Business astuteness and a broad understanding of business processes