



Example of Line Engineer Job Description

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Our company is growing rapidly and is hiring for a line engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for line engineer

- Troubleshoot, diagnose and resolve hardware/software Incidents/problems
- Support customers remotely and on site
- Contribute to policies, processes and procedures
- Ensure that customers are kept up to date at all times
- Update incident/request tickets on a regular basis
- Work from satellite sites as and when requested (Swansea/Newport)
- Delivering cost optimization through the control of technical specifications
- Contributing towards minimizing the cost of non-quality through performance of failure and defect analysis using root cause analysis methodology
- Finding solutions for engine type specific technical problems, including disposition of non-conforming material in MRB in a timely manner in order to meet customer expectations
- Investigating on Civil Aerospace products that do not demonstrate delivering the promise performance, without exceeding engine limitation

Qualifications for line engineer

- Experience and ability to own and troubleshoot issues through to resolution
- Strong Microsoft 2008 and 2012 Server Administration experience
- App V5.1 SP2 & SP3 Development and support experience
- Strong MS & VMWare server hardware maintenance and design experience including virtual environments

