

Example of Line Engineer Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of line engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for line engineer

- Works independently, follows direction from project management, and maintains authority over client requirements
- Providing support to the installation and maintenance works
- On-going maintenance and development of the supporting Infrastructure for the Thin Client environment
- To lead and own the application virtualisation packaging, testing, and deployment of applications via App-V 5.1
- To assist with supporting Technical relationships with 3rd party support partners and to continue to investigate and discover opportunities for continuing to evolve the Thin Client solution
- Be the final escalation point for supporting the 1st, 2nd & other 3rd line support resources with inbound Thin Client issues and defects that require escalation
- Provide cover and assistance to the other Thin Client team members and other 3rd Line Service Desk resources during holidays, sickness
- To work with the Core Project team to ensure all issues and defects are resolved within the agreed SLA
- Provide support and "overflow resource" for managing roll-out set-up processes, setting containers, group policies, setting up users, printers, and all agreed technical set-up activities for a new site deployment
- Continue to engage, learn, and work with the core project team and then continue to pass on that learning to the service desk teams (including remote

Qualifications for line engineer

- Bachelor's Degree in Computer Science or IT Engineering and 13 years related experience
- The Line engineer has technical focus on a complete assembly line, including the components and (over)mold, molding machine & periphery
- Professional level qualification/certification , industry recognized programmer and/or degree-level education
- Very good team player with good people management skills, self-motivated, should deliver under pressure and with good analytical, problem solving skills
- Good command of English is a must in terms of writing, listening and speaking
- Any knowledge of European languages like German, French or Spanish will be extremely useful but not a must