



Example of Level Analyst Job Description

Powered by www.VelvetJobs.com

Our company is looking to fill the role of level analyst. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for level analyst

- Research and trouble shoot issues raised by external partners
- Execute ad hoc API testing in production/QA environments
- Preparing a report that captures key findings and community judgments following each session together with presentation aids and related material
- Documenting and validating report designs
- Documenting and validating data mapping
- Drafting user guides and training material
- Drafting communications and related material in support of BI/KM related projects
- Collecting and drafting requirements documents
- Testing dashboard performance vs
- Support the drafting and maintaining of BI related documentation

Qualifications for level analyst

- Report issues where necessary to the Service Desk for escalation and liaise with remote staff
- Install local ICT equipment such as workstations
- Provide staff and students with second line support where referred by the Service Desk
- Maintain an assets inventory of hardware and software held at the site
- Maintain an awareness of current developments in IT Service Management and technology areas
- Perform from time to time such other duties as may be consistent with the

