



Example of Level Analyst Job Description

Powered by www.VelvetJobs.com

Our company is growing rapidly and is searching for experienced candidates for the position of level analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for level analyst

- Monitor and report on changing market conditions, customer expectations, and regulatory requirements
- LAN / WAN / WLAN / IP Telephony / Security equipment operation throughout the company
- Configuration and Operation of the converged voice and data environment
- Work with all responsible IT staff including other regional staff
- Continuous improvement of service availability
- Monitoring and meeting Service Level Agreements
- Promote Incident Management best practice in Barclays Africa in accordance with Incident Management in ITIL V3 Service Operation guide
- Support the effective implementation of the Incident Management process
- Drive the efficiency and effectiveness of the Incident Management process
- Analysis and trending of incidents and ensure action is allocated

Qualifications for level analyst

- Prior experience in economic sanctions/OFAC or AML or foreign policy-related work
- Ability to multi-task in a fast-paced environment and high pressure
- Bachelor Degree in Computer Science, Computer Information Systems or related field
- Prior IT project experience or study involving IT content

