



# Example of Lean Consultant Job Description

Powered by [www.VelvetJobs.com](http://www.VelvetJobs.com)

Our growing company is looking to fill the role of lean consultant. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for lean consultant

- Diagnose, scope and plan for the deployment of the BWMS
- Collaborate on the customization and improvement of the core components of the BWMS (visual management, standard work, employee and leader routines structured problem solving) to support high performance at SLF
- Deploy best practices related to Lean management tools and routines to support the execution of the BWMS such as using Voice of the Customer (VOC) reporting, process mapping, waste identification tools, aligned key performance indicator (KPI) metrics, workflow boards, Gemba activity, process confirmations, problem solving tools, capacity management tools continuous improvement activities
- Support process confirmations and ongoing consultations required to maintain BWMS certifications and overall BWMS effectiveness throughout SLF
- Partner with Centre of Excellence (CoE) peers to share and build Lean Sigma knowledge and skills to create a common approach to embed and sustain practice standards
- Monitor delegated customer service issues to ensure timely and accurate resolution
- Use appropriate communication techniques when responding to customers, particularly in stressful situations
- Inform and educate new customers regarding billing/invoicing set up and billing / payment procedures
- Place outgoing phone calls to complete follow-up on customer service

- Conducts research and analysis to quantify business opportunities and issues and develops formal recommendations for presentation to management

## Qualifications for lean consultant

- Bachelor degree – business, financial, or technical fields
- Working knowledge of Agile and Lean frameworks and tools, including,, SAFe, Scrum, Kanban, Value-Stream Mapping, common SDLCs, Value Network Design, Specification by Example
- Proven track record of driving cross-functional strategic initiatives and leading process improvement and/or risk mitigation activities from start to finish
- Bachelor degree or technical degree- Industrial/Manufacturing Engineering
- Demonstrated experience with introducing new techniques
- Verifiable training or certification in a process improvement methodology, such as Lean, Six Sigma, Rapid Decision Making or other approach