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Our company is growing rapidly and is looking for a lab specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for lab specialist

- Partners with Lab Automation Customer Experience Project Managers to assist in gaining customer business and loyalty
- Ability to work professionally with all levels of internal/external organizations
- Must be able to lift up to 30lbs frequently and up to 70lbs infrequently
- Must be able to handle bending and stooping over a prolong period of time (up to 10 hours)
- Must be able to handle prolong standing (up to 10 hours per day)
- Must be able to push/pull materials up to 100lbs
- Must wear all PPE (Personal Protective Equipment) required by company guidelines
- You provide a high quality process and technical consulting, including workflow simulations, turnaround time (TAT) analysis, and details total cost of ownership analysis
- Proactively propose Lean studies (workflow analysis and efficiency studies), define action plans and follow ups
- Design total instrument solution including performing instrument configuration for pre- and post-analytical platforms

## Qualifications for lab specialist

- A team player who places great emphasis on collective achievements
- Strong soft skills, self-starter and able to work independently, proven ability to manage projects

- Two (2) years of customer service experience, preferably in a laboratory setting
- Support Sales in pre-sales activities with technical know-how, layout and workflow analysis
- Support Service in pre-installation visits and definition on the implementation plan