



Example of IT Team Leader Job Description

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Our company is hiring for an IT team leader. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for IT team leader

- Assist with application requirements and lead user acceptance testing for application deployment process, including reports
- Work with program managers and process owners to continually develop process and system enhancements
- Work with other Climate Solutions and Corporate teams to establish best practices and implement management strategy
- Develop and maintain team performance metrics
- Monitor and measure team performance against service level agreements
- Work on Trane North America project teams to further define business processes and systems
- Ensure that all team members are trained and are using 9 Step problem solving projects for productivity improvement, while leading weekly MDI meetings through completion, including executive summary submissions
- Provides status updates and communicates frequently with/to end-users with local, regional and global support and management teams
- Prioritizes delegates and monitors tasks for the BT Local Support Specialist
- Achieve results by communicating job expectations

Qualifications for IT team leader

- Able to create logical and innovative solutions to complex problems
- Typically two (2) years experience with IT business, systems, or testing

- Two (2) years experience in related field may be substituted for each year of the four (4) years of college
- A university degree in business informatics, economics, a touristic study course or a similar successfully completed training forms the basis of your profile
- You have at least 5 years of professional experience as a project manager, consultant or product manager in the IT area or in a touristic environment
- You enjoy leading a team and you have been able to successfully prove that