Our innovative and growing company is looking for an IT specialist. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for IT specialist

- Participate in the development of documentation outlining Core Solution Monitoring processes and offerings
- Administrator for data feed system integration processes
- Developing a comprehensive reporting and monitoring process within TRMIS for all regulatory and audit issues
- Accountable for managing project while utilizing project management disciplines/deliverables across multiple regulatory initiatives of varying complexity
- Utilize the banks business project management methodologies to manage high visibility, enterprise projects as appropriate
- Provide internal and/or external project state of health reporting
- Manage stakeholder relationships as they pertain to project deliverables
- Ability to influences individuals at all levels of the organization to drive milestones and delivery dates
- Investigates, escalates and ensures that all project issues are effectively managed and/or resolved in a timeline manner
- Manage all communication to key stakeholders and applicable executive leaders that are impacted by project to ensure they are aware of significant changes to the project status in a timeline manner

Qualifications for IT specialist

- Work well in both an independent and team context
- Analyze information, organize, manage competing priorities, solve problems,

- Understand a high-level vision, think about it in strategic terms, and translate that into practical, tactical steps/actions
- Develop and grow excellent working relationships with colleagues
- Technical diploma or bachelor degree in Computer Science, and Cisco contact centre-related education or certification (ideal)
- Citrix XenApp 5.0, Citrix XenApp 6.5