Our company is looking to fill the role of IT specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for IT specialist

- Scheduling/coordination/test of MQ for z/OS software (and other related products), includes version upgrades, maintenance patches
- Register, configure and schedule client backups as per design requirements
- Perform proactive monitoring on error alerts and troubleshooting
- Participate in gathering and understanding detailed data management requirements from customers with a specific focus on TSM
- Provide guidance and input for project teams in relation to backup capabilities, schedules, execution, and training
- Provide off business support as required
- Acting as a Chair, and participating in daily operational review meetings
- Recording and tracking Problems and reviewing supplier Incidents and Root Cause Analysis reports
- Facilitating Root Cause Analysis reviews
- Participate in Incident management activities by Interacting with internal teams, client areas and external service providers to quickly troubleshoot Incidents and Problems

Qualifications for IT specialist

- Work closely with Architecture on Design
- Code Reviews of deliverables from our partners
- Work closely with partners within other mbna workstreams (such as Product Catalog, Customer Data Management, Offers and Disclosures teams) on interface testing and problem resolution

- Coordinate with FICO (our vendor) on design issues and problem resolution