



Example of IT Senior Business Analyst Job Description

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Our company is hiring for an IT senior business analyst. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for IT senior business analyst

- Support continuous process improvement
- Support root cause analysis for process gaps and improvement and to identify and resolve any technology related issues
- Share best practices and technology and process innovations across broader Pharma IT organization
- Partner with 3rd party vendors and internal capabilities teams to ensure optimal support
- Define and develop technical training, procedures, and standards to develop and institutionalize data analysis skills and best practices among your stakeholders
- Collaborates with other IT functional areas to remain apprised of project status, and inform PG&E Customer Care management of progress
- Prepare preliminary design for concept estimation purposes
- Work closely with project team to provide end-users training
- Track and manage outstanding issues and risks
- Work closely with end-users and Application team members to continuously improve overall applications' data quality (Data Quality Check)

Qualifications for IT senior business analyst

- The ability to communicate at all levels within the organization is not only required, but vital to the success of all efforts related to this position
- Excellent written and oral communication skills across all levels
- Four or more years of applicable work experience in Information Technology,

- Bachelor's degree in Computer Engineering, Computer Science, Information Technology, Industrial Engineering, Systems Analysis or closely related field of study
- 7 + years successfully working as a business analyst or related experience on medium to large scale projects supporting quality and regulatory functions
- 5 + years of TrackWise design and configuration experience in GMP environment