



Example of IT Production Support Job Description

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Our growing company is looking to fill the role of IT production support. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for IT production support

- Use effective measures to respond to infrastructure desktop alerts
- Ability to work after-hours / weekend, as required
- Maintaining and enhancing the QRM group's production systems and models
- Creating and enhancing tools for portfolio managers to utilize in investment decision making process
- Manage the interaction between QRM and various groups within PFI
- Project manage and serve as key liaison between the PFI systems group and QRM in a number of new initiatives
- Coordinate and implement Trading and Fuels Oracle configuration environment changes
- Collaborates with business and technology teams to develop basic to moderately complex code for internal and external client software solutions
- Analyzes, modifies, and develops moderately complex code/unit testing in order to develop concise application documentation
- Bachelor Degree or College Diplomas, relevant work experience

Qualifications for IT production support

- Good ETL knowledge (Oracel warehouse builder, SSIS)
- Regional working experience 2-5 years (preferred)
- Strong working knowledge of Banking operations (preferred)
- 1+ year of experience in Windows Server and Data base administration
- Corporate Services business process

