



Example of IT Infrastructure Engineer Job Description

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Our company is looking to fill the role of IT infrastructure engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for IT infrastructure engineer

- Coordinate changes and new builds with application managers and developers
- Maintain and recommend infrastructure products and roadmap
- Lead and manage problem remediation and crisis calls
- Coordinate the timely, accurate completion of day to day infrastructure changes and service requests with outsourced service providers
- As subject matter expert in the field, stays abreast of technology trends, provides 3rd-level support to the offshore teams for problem resolution on associated systems and applications
- Available for off-hours support as needed
- Manage the Data Center Team tracks to ensure that all the servers across all platforms in the Global enterprise are patched up to date and fully compliant
- Manage compliance Audits for the entire Data Center infrastructure, also making sure all documentation is reviewed, accurate and provided to the Security Team when required
- Provide management and technical expertise needed to support day-to-day EU IT infrastructure project led work
- Design, implement, and support IT technical initiatives like network and systems upgrades, centralized user management, device management, managed anti-virus, and more

Qualifications for IT infrastructure engineer

- 5 + years enterprise backup operations experience (Tier 3 level support preferable)
- Demonstrated expertise supporting an Enterprise backup/recovery application Avamar, DataDomain, Asigra, or HP Data Protector
- Experience in managing outsourced IT Service providers
- Knowledge of Vsphere or similar virtual environments
- Knowledge of EMC VMAX and Netapp SAN infrastructure or equivalent systems
- Experience with management of Dell M1000E Blade Chassis or equivalent systems