Our innovative and growing company is hiring for an IT applications specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for IT applications specialist

- Identify system defects and report them in the ticketing system
- Prepare documentation for the hand over to service desk (knowledge articules)
- Review User Business requirements identifying gaps in all process work streams
- Support the governance model for enhancements to the various platforms that support the customer – focused approach but ensures compliance to the business goals and objectives
- Document existing business processes in order to define current business activities to aid the development of new business procedures and software solutions
- Develop, standardize, and maintain new or improved processes based on findings and analysis
- Create process models, specifications, diagrams, and charts to provide direction to systems developers and architects
- Provide subject matter expertise on projects with regards to business processes
- Assist in future roll outs of IT solutions globally
- Coordinate and work with other teams to complete necessary tasks

Qualifications for IT applications specialist

- Assignments are advanced in complexity and multi-faceted

- Provides recommendations on value-added technology improvements and enhancements
- Familiarity with configuration management, scripting languages
- 10 years of applicable work experience required
- Experience with client side browser development using JQuery, Knockout, or AngularJS