



Example of Integration Specialist Job Description

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Our company is growing rapidly and is looking to fill the role of integration specialist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for integration specialist

- Serve as a subject matter expert in support of MedMined sales and customer support activities and to educate representatives of other BD business units
- In coordination with the Manager of Education, this role will analyze the effectiveness of existing educational programs, content, and deliverables and make recommendations for improvement
- Help develop customer and staff educational content and revise current content to reflect changes in science, the market, new product releases, customer segmentation and customer expectation
- Additionally, this role will work with the Education team to develop new training material and programs as dictated by the changing needs of the business
- Conduct voice of the customer activities with representatives from individual customer sites and various advisory groups as indicated and directed
- Clearly define customer and market needs in order to inform the development of future analytic/predictive modeling tools and apply complex clinical information to develop or improve clinical programs and/or products
- Interpret complex healthcare data and make recommendations regarding utilization
- Work with product managers to convey learning's from voice of the customer activity and incorporate viable suggestions into the product development process
- Work with the Manager of Clinical Integration to develop, document and integrate the Global Product Development System

Qualifications for integration specialist

- General understanding of leading CRM and ERP systems, such as Salesforce.com, NetSuite, Oracle, SAP, would prove beneficial
- General knowledge of communication protocols (FTP, HTTP, HTTPS)
- Adherence to onboarding process including engaging appropriate departments as required ensuring all procedures are completed correctly and within agreed time-frame
- Minimum of three years proven experience in Wealth Management Sales support or Middle-Office Operations and or related or equivalent experience
- Knowledge of Securities products brokerage account opening and account maintenance procedures
- Collaborative and ability to work autonomously