



Example of Integration Analyst Job Description

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Our company is growing rapidly and is hiring for an integration analyst. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for integration analyst

- Interacts with IT during the software build, configuration and testing processes
- Delivers functional specifications, design documents, business process workflow and related documentation for new development projects and enhancement requests to be used by IT
- Interacts with business users to understand new business requirements and enhancement requests
- Performs functional application configuration and runs reports at user request
- Executes functional, integration, and regression test plans for new application functionality, product releases and enhancement, and regulatory modifications using business scenarios
- Ensures programs meet business specifications
- Demonstrates new functionality to business users seeking inputs on future direction
- Direct interface with business users through responding to support calls escalated by the Help Desk
- Participates in user focus groups, requirements workshops, vendor training and demonstrations
- Assists in supporting activations and rollouts

Qualifications for integration analyst

- Provide level 1 and 2 support for the Vendor Support Specialists

- Own support tickets with appropriate levels of follow up, knowing when to escalate
- Act as the first line of contact for post integration vendor issues
- Appropriately engage team members for situations requiring collaboration
- Track and record issues as they arise assigning them to the appropriate teams (QA, product, training)