



Example of Infrastructure Support Job Description

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Our company is looking for an infrastructure support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for infrastructure support

- Develop and execute the processes and procedures required to ensure successful delivery of new and existing services, ensuring new clients & solutions are transitioned into service successfully
- Liaise with external suppliers and contracts as required, to ensure effective delivery of service
- Owner of the standard image for desktop devices
- Configures client workstations and assists with PC installations and swaps
- Provides end user support and obtains technical support, as required
- Perform scheduled maintenance and patches
- Provides remediation and mitigation plans for software vulnerabilities in all environments
- Perform root cause analysis on system incidents
- Backup and restore services
- Investigate issues when scheduled jobs are not performing as designed

Qualifications for infrastructure support

- Understanding of the technical environment - Understanding the limitations of the technology, and be familiar with the basic hardware and software building blocks of the environment
- Knowledge and/or experience with infrastructure supporting full software development lifecycle specifically using VB.NET, C#.NET and SQL Server
- At least 7 years' experience with BI applications
- Minimum of 5+ years' experience working as a Technology Lead in the

- Candidate should have strong experience developing Executive Level presentations in PowerPoint
- Candidate should have strong Microsoft Excel experience with experience creating Pivot Tables/Charts, VLookups, and Formula based functions as required