



Example of Infrastructure Support Engineer Job Description

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Our innovative and growing company is looking to fill the role of infrastructure support engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for infrastructure support engineer

- Support a standardized retail operating model, and adhere to SOX controls and PCI compliance, management of related documentation and remediation efforts
- Monitors and troubleshoots network and server performance
- Performs appropriate tuning operations
- Documents incidents and requests within the IT service management system (Service Now)
- Maintains technical documentation and work instructions
- Execute the implementation and support for software and hardware standards for desktop and infrastructure network infrastructure
- Manage any 3rd party Service Level Agreements required to meet
- Provide remote assistance and back-up support for other BBG Markets
- Lead and facilitate development of new LFR products at AM/NS Calvert and other plants
- Develop and implement an appropriate response to the opportunities and threats presented by competitive materials and competitors

Qualifications for infrastructure support engineer

- SME of Bigdata technology specifically with Greenplum stack
- Well versed in installing & managing distributions of Greenplum and/or Hadoop(Hortonworks, Cloudera)

- Basic bash skills (find, grep, cp, mv, less, top)
- Basic networking (ip vs
- 3+ years of experience with and detailed knowledge Core Hadoop Components