



Example of Infrastructure Support Engineer Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of infrastructure support engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for infrastructure support engineer

- Responsible for deployment and maintain of scalable Greenplum cluster environments
- Provide technical guidance and expertise to the operate team with respect to Bigdata solutions and best practice particularly with Greenplum platform
- Optimize and tune the Greenplum/Hadoop environments to meet performance requirements
- Responsible for developing and maintaining the operate runbooks
- Trouble shoot issues and provide root cause analysis (RCA), and remediations to minimize future system issues
- On project assignments you will work closely with other project teams, in developing new solutions based on business requirements
- Provide ongoing management and/or improvement of activities related to a part or to the whole of a technical infrastructure
- Build out new environments, deploy software, provision new users and environments in an efficient and cost effective way
- Manage relationship with application vendors to ensure they are meeting all service levels and responsibilities
- Development and low latency monitoring techniques feeding back to engineering

Qualifications for infrastructure support engineer

- 3-5 years of experience in deploying and administering Hadoop and/or Greenplum clusters
- SME of Bigdata technology specifically with Hadoop stack
- Well versed in installing & managing distributions of Hadoop (Hortonworks, Cloudera) and/or Greenplum
- Knowledge in troubleshooting and performance tuning of Hadoop and/or Greenplum clusters
- 3-5 years of experience in deploying and administering Greenplum and/or Hadoop clusters