



Example of Infrastructure Manager Job Description

Powered by www.VelvetJobs.com

Our company is looking to fill the role of infrastructure manager. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for infrastructure manager

- Assuring that the expected service levels are met and that all Statements of Work deliverables meet quality standards
- Conceive solutions, build consensus, and sell/execute solutions
- Proactively recommend courses of action to maintain cost effectiveness and competitiveness
- Proactively identify troublesome trends as they develop
- Continuously strive to improve client support
- Participate in IT initiatives to address service issues
- Keep abreast of technical aspects of computing environments
- Have a working knowledge of department-specific applications
- Attend seminars and other educational opportunities
- Directly support the IT Director (soon to be CIO) in all aspects of running the technology division of a technology company

Qualifications for infrastructure manager

- Has sufficient understanding /subject matter expertise and preparedness of information to effectively communicate key messages across matrix project teams, IT or Business teams
- Integration Management - Successfully can integrate planning tasks across multiple spaces within LOB
- Scope Prioritization - Ability to manage project scope and work with the team

- Proactively provides constructive performance feedback to Resource Managers on project resources seeks feedback on his/her own performance
- Defines, discovers documents, or standardizes processes as appropriate
- Empowers the project leads to make quality decision in a timely manner