



Example of Infrastructure Lead Job Description

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Our innovative and growing company is looking to fill the role of infrastructure lead. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for infrastructure lead

- Develop resource plans to support new service introduction schedules and transfer ownership
- Uses system process analysis tools and methods to analyze and document business processes and metrics and identify improvement opportunities to streamline and automate processes and functions
- Produce reports, analyze data and consults on business cases
- Writes service documentation based on operational requirements
- Validate operational readiness to include, but not limited to, requirements, design, event engineering, testing, documentation, training, tools, change management, service level agreements (SLAs), service assurance policies & procedures, escalation procedures, and disaster recovery & business continuity
- Establishes and implements compliance management processes and methodologies to ensure new products and services are delivered on time, within budget, adhere to high-quality standards, drive standardization and exceed customer expectations
- Reports and Measures operational readiness and compliance toward goals and objectives
- Lead the infrastructure implementation programs including major and regular patching and upgrade initiatives to drive latest technology stack and platform health
- Lead the Resiliency strategy and execute continuous improvement actions for Zeal

Qualifications for infrastructure lead

- Experience managing and developing systems in Amazon Web Services or another Cloud provider
- Experience with DEVOPS or a thorough understanding of the principles behind it
- Experience managing a large Wintel based server farm - to include latest versions of Windows, Microsoft SQL, Load Balancing, Clustering, Disaster Recovery techniques
- Thorough understanding of network topologies and concepts
- Proven ability to lead complex troubleshooting sessions involving multiple data centers, multiple network segments, multiple technical disciplines (server, network, app), and interface to external clients
- Comfortable developing and delivering presentations to executive management and clients involving complex technical concepts