Our growing company is looking for an information services / technology. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for information services / technology

- Ensure change management requests are aligned with business priorities
- Granting access to various platforms within the Software Development Life Cycle space
- Provisioning team projects used for source control and product backlog management
- Fulfill requests for new automation projects for .NET applications, hosted on the Windows platform, using existing templates in our build and release automation engine
- Work directly with development teams in troubleshooting scenarios where they need the assistance of operations to gather information, logs, , from secure systems where they lack authorization
- Guiding our product teams from a procedural perspective including how to consume our services, when other teams should assist with their request and how to contact those teams
- Move SAP Changes (Transports) through the landscape from Development to Quality to Production
- Ability to identify and assess issues with the transports
- Maintain the weekly list of changes going through each environment
- Seeks advice and escalate when faced with tasks/problems outside normal scope of job

## Qualifications for information services / technology

- Leadership responsibility experience in an IT support organization is a major plus
- Experience leading global and remote teams
- Ability to interact effectively and diplomatically throughout all levels of associates and with those from diverse cultural backgrounds
- Professional security qualification such as CISSP, CISA, GIAC (desirable)
- People management responsibility experience in an IT support organization is preferred