Example of Incident Handler Job Description

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Our company is hiring for an incident handler. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for incident handler

- Collaborate with security engineering teams to ensure proper function of tools used to support the incident response function
- Maintain proper documentation and creation of reports
- Provide on-call support to 24x7 security monitoring
- Contribute to GM cyber security incident response efforts
- Manages a growing team of incident response experts
- Performs actions in response to identified cyber intrusions
- Determines appropriate course of action in response to identified cyber security incidents or anomalous network activity
- Communicates with stakeholders and leaders to ensure incidents are managed appropriately
- Acts as incident command during small scale incidents and cyber response subject matter expert during large scale incidents
- Recommend enterprise protection measures based on incident trends

Qualifications for incident handler

- Ability to facilitate customer requests regarding Cybersecurity threats and best practices
- Ability to monitor shared mailbox and ticket queues, communicate ownership and next steps within the team, and monitor internal social media for questions and reports pertaining to Cybersecurity
- Ability to work with a team to complete the mission while working well under

- Ability to pay strict attention to detail and show a solution orientation
- Possession of excellent analytical, critical thinking, and logic skills