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Example of Inbound Supervisor Job Description

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Our company is looking to fill the role of inbound supervisor. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for inbound supervisor

- Assists with the training of new associates, including cross training of existing associates
- Sets up the warehouse in support of night operation and communicates any warehouse shift issues
- May be responsible for of the following activities related to the receiving, storing, and/ or shipping of materials or finished goods
- Monitors individual employee performance on an ongoing basis
- Lead and guide the team in the attainment of marketing campaign goals
- Trains and coaches employees and keeps management informed of issues
- Conducts timely performance evaluations for the subordinate staff
- Perform miscellaneous job-related duties as required by daily work volume
- Provide assistance to other departments (RPM, Training, Human Resources,)
 as required
- Assist in the selection of Counselor by conducting interviews

Qualifications for inbound supervisor

- Create, review, and understand all Standard Operation Procedures
- Maintain well organized files
- Create a positive work environment and develop ownership in department operations with your Associates
- Maintain Attendance daily
- Provide daily shift notes to Operations Manager
- Maintain a Safe, Organized, Clean and Secure environment (Dock/Inside and