



Example of Improvement Manager Job Description

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Our growing company is hiring for an improvement manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for improvement manager

- Provides details for communications and training needs, monitoring key indicators of process quality, such as fallout, billing, ordering, channel effectiveness, and customer experience, while seeking opportunities for improvement
 - Responsible for staffing and hiring of all team members in assigned work group to support effective managing and monitoring of work within the team
 - Lead the evaluation of options and proposing solutions in the early FEL stages for performance improvement against the business key performance measures (EH&S, AU, energy) and business specific objectives
 - Will assist the plant operations team when non-routine situations require more resources with in-depth knowledge of the assets than what is available to safely manage facility needs
 - Researches ways to reduce production costs, develops production goals, and creates schedules and plans for individual tasks within the Process Improvement Manager scope
 - Actively invested in building the team, including recruiting, staffing/deployment decisions, performance management
 - Through working with the team and the client identify new work packages and processes the service centre may be able to deliver
 - Identify new solutions
 - Lead IEP (Internal Evaluation Program) efforts to ensure compliance
 - Act as internal support/service provider for all team members (all managers are "internal clients")
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- Must have LEAN or Process Improvement Implementation experience in a multi-site setting
- Experience in leading and influencing organizational change with a diverse set of stakeholders (physicians, nurses, management, staff)
- Specialized knowledge and the ability to train and mentor others in formal problem solving techniques such as Kaizen, value stream mapping, JIT synchronous, SMED quick die change
- Be the key plant contact with platform, enterprise and contract resources to drive TPS program development and implementation
- Requires a BS in Business Administration, Engineering, or equivalent combination of education and experience
- Demonstrated leadership abilities with a capacity to professionally develop others