



Example of Global Quality Manager Job Description

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Our company is hiring for a global quality manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for global quality manager

- Direct management of the GPO positions for Documentation, Training, Management Review, Internal and External Audit, and Post Market (Field Action, Adverse Event Reporting, CAPA, Complaints) functions
- Ensure management and maintenance of all Global Quality System elements to meet company's business needs, developing company best practices, standards, and continuous improvement, and ensure compliance to regulatory requirements and standards
- Ensures proactive compliance to all applicable internal, domestic and international quality regulations US 21 CFR 820 (QSR), ISO 13485
- Build and develop a high performing quality team
- Lead contact for PQC processes at Medical Information Contact Centers and other customer contact centers
- Lead in identifying and troubleshooting issues related to PQC intake at Medical Information Contact Centers and other customer contact centers
- Lead contact for product return and product replacement processes in the United States
- Generate and update work instructions, SOPs and other documentation as needed
- Assist in producing periodic product quality complaint trending reports
- Provide periodic coverage for the day-to-day activities of the product complaint investigation laboratory

Qualifications for global quality manager

- Ability to organize collection of data, analyze information and capture conclusions
- Minimum 3 years in a QA leadership position with a track record of successful delivery
- Deep knowledge of best-practice QA processes
- Effective problem solving skills, high degree of initiative, creativity and strong attention to detail
- 5 to 10 years of experience with solid track record of Quality Management system development, implementation and audit management for mid to large size organizations