



## Example of Global Quality Manager Job Description

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Our innovative and growing company is looking for a global quality manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

### Responsibilities for global quality manager

- Manages the interface with other functions to recommend and oversee updates of company operating procedures, training programs, resource manuals, standards manuals and operational tools that are related to food safety, sanitation and regulatory compliance
- Manages the process used to develop and update the procedures and processes that is used to assure the timely availability and appropriateness of product information, samples, certifications or official documents that is needed to meet local market regulatory requirements or to support product claims and naming in domestic and international markets
- Provides Product Safety and Regulatory consultation and support to cross functional teams in execution of
- Business initiatives, feasibility assessment of product claims, acceptability of operating practices or in opening of new markets
- Represents QA on internal teams in order to respond to complicated consumer, media, and other external organization inquiries about products, operating practices, claims, nutrition or labeling information
- Reviews, ensures understanding of and utilizes appropriate regulations and guidelines to meet requirements and protocols necessary to secure regulatory approval for products and operating procedures in all markets
- Uses department procedures and manages the gathering and review of product information from suppliers worldwide
- Leads, Coaches, mentors, trains and provides direction and support to Marketing personnel, including peers and subordinates, encouraging

- Implement the performance measurements necessary to effectively evaluate trends in product quality, services, customer satisfaction and the cost of poor quality
- Communicate customer, regulatory and organizational requirements to assure product quality, contract compliance and customer satisfaction

### **Qualifications for global quality manager**

- Develops and implements food safety programs and standards or manufacturer/supplier quality system and product quality auditing (7 years)
- Progressive experience managing the development and review of information required to comply with regulatory requirements including using product formulas and product information to create required label information, including nutrition information or generating and organizing information required for exportation of products (7 years)
- Progressive experience within a quality assurance department including retail operations, product QA, supplier, distribution or international quality assurance in planning (7 years)
- Experience in a leadership role involved in state or local foodservice inspections, plan reviews, pre-operational inspections and code enforcements, retail foodservice inspections and regulatory enforcements (5 years)
- Project management and implementation (5 years)
- Food Safety Certification classes including safe food handling and sanitation