



Example of Field Technician Job Description

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Our company is looking to fill the role of field technician. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for field technician

- Adhere to business guidelines and take direction from the Competency Manager
- Make independent business decisions and use good judgment
- Maintain a high level of customer care while demonstrating a cooperative and friendly attitude
- Answer incoming calls from Field Technicians, Branches and Dealers and adhere to work schedule
- Complete customer visits when necessary and work with all departments to ensure customer's expectations are met/exceeded
- Satisfactorily complete continuation and new product training classes
- Process Branch and Dealer parts/RMA orders as necessary
- Maintain Test Lab in working order while keeping it clutter free
- Flexible hours required and schedule may necessitate over 40 hours per week
- Assist with field work (e.g., flow meter installation and maintenance, rain gauge calibrations)

Qualifications for field technician

- Ability to maintain and repair mechanical equipment such as trucks and boats highly desirable
- Ability to work long hours in the field in sub-tropical wetland environments, exposed to the harsh South Florida environment (sun, heat, biting insects, wading in water or mud), sometimes alone

- Some projects may involve travel in helicopters and small, fixed-wing aircraft
- Responsible for define the daily tasks and priorities to the field team
- Bachelor's degree from an accredited university or college or a Technical diploma with at least 3