



# Example of Field Technical Specialist Job Description

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Our growing company is searching for experienced candidates for the position of field technical specialist. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for field technical specialist

- Review and evaluate inspection reports provided by customers and third party providers
- Maintain proper documentation on customer related claims
- Act as field representative/project manager on major claims
- In all activities be safe and be a leader for roof safety practices
- Ensuring timely completion of site reports, time sheets
- Promoting AMCs & PMCs
- Perform an evaluation, analysis, repair and technical support for Remote Visual Inspection repair
- Going through details of Availability Works program to enhance the in house service support with end customers and channels partners team
- Supporting a service center of yearly revenue of 2.5MM with 100% assigned time billable to customer
- Providing customers support in remote technical , administration with expansion of rental services market sectors

## Qualifications for field technical specialist

- Bachelor's degree in Agronomy in related field
- Experience with Customer Relations Management Systems (SalesForce preferred)
- Work Experience - Ten (10) years in a part 121 or airline environment with five (5) years of experience on JT8, RB211, CFM56, and various APUs

- Airbus 319/320 Powerplant experience