



Example of Field Technical Specialist Job Description

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Our growing company is hiring for a field technical specialist. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for field technical specialist

- Develop and submit complete and detailed reports to client
 - Collaborate with a cross functional groups (Product Marketing, Sales, Services, Legal, Quality, and Regulatory) to create technical training programs, curricula, course materials and measurements that support business unit strategies and are compliant with regulatory, quality systems, and Business Conduct Standards
 - Ensure timely updates to the course curricula to reflect changes in product offerings and market demands
 - Drive innovative training methods including on-line modules and video tutorials, using SABA as central tracking repository, using salesforce.com as e-distribution for content
 - Prepare Instructor Guides and train-the-trainer program on new/revised curricula and materials, on a global basis
 - Partner with Field Service Engineers (including job shadow) and Factory to understand manufacturing process to develop and maintain technical knowledge, system intricacies and troubleshooting skills
 - Coordinate continuous training opportunities for global Field service team
 - Technical Subject Matter Expert for current O-Arm and Navigation platform future platforms and interfaces
 - Technical Subject Matter Expert on the use of all O-Arm test equipment and the performance of calibration processes
 - Technical Subject Matter Expert on O-Arm and Navigation installation and planned maintenance procedures
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- Demonstrate promotion of corporate responsibility principles
- 2 years of technical field experience working with commercial customers for a Utility Rebate program
- Bilingual – Able to read and write fluently in Spanish and English
- Proven ability to interact effectively with trade allies and commercial customers
- Existing knowledge of Utility Rebate programs
- Engineering Degree, plus 2 years practical QC discipline-related experience or Coating Inspection