



Example of Field Tech Job Description

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Our growing company is looking for a field tech. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for field tech

- May assist engineering in determining and solving equipment design problems by setting up special diagnostic test equipment to conduct controlled field experiments and gather engineering data
- May perform preventive maintenance
- Provide operational support to the GPON and fiber-optic infrastructure, along with all associated wireless equipment
- This position will be a role within the Telecom Services Team and will take direction from the Telecom Services Manager
- The GPON Field Technician will provide field support for monitoring and ongoing maintenance of the GPON network
- This position provides technical support and onsite consultation to customers and ensures 24x7 operational support and maintenance of the GPON network infrastructure
- This role also involves collaboration with other network engineering teams and service suppliers to ensure proper alignment on open incidents and other network deliverables
- The GPON Field Technician will work within a network operations team, to resolve routine issues and develop GPON solutions and configurations
- They will also participate in selected projects, work with managed services provider (MSF), internally with other Operations teams, IT Architecture teams and different Business Units
- A successful candidate has the knowledge and skills necessary to troubleshoot various GPON networking devices and fiber-optic infrastructure

Qualifications for field tech

- Ability to professionally communicate extensively in person during in-home installation
- Able to operate applicable test equipment
- Must be available to work tours as scheduled including nights, weekends, and holidays and for callouts and/or overtime as required
- Professional or personal experience with carpentry, plumbing, electrical, or mechanical maintenance and repairs preferred
- Must consistently demonstrate the ability to learn and independently perform assigned duties and meet or exceed production and quality goals
- Must be open to weekends