



# Example of Field Services Representative Job Description

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Our growing company is searching for experienced candidates for the position of field services representative. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for field services representative

- Design and conduct research or technical studies to support functional areas
- May fill in for site personnel during leave periods or periods of high demand
- Reports to Maintenance Manager for technical assignments and Site Manager for Attendance)
- Attends local maintenance meetings, pilot debriefs and establishes rapport with all squadron mechanics and supervisors
- May fill in for site material coordinators during leave periods or periods of high demand
- Participate in resolving complex operational problems that require a high level of ingenuity, innovation, and coordination with the RAF customer
- Provide troubleshooting and repair guidance, engineering disposition, and training on the operation and maintenance of the C-17
- Investigate and pursue courses of action necessary to safely support RAF missions including assistance with spares supply and support equipment
- Analyze reported problems for potential safety issues
- Translate contract and customer requirements into work requirements, processes and tasks

## Qualifications for field services representative

- Must be able to lift and carry boxes and other awkward items weighing up to 50 lbs, including up and down stairs

- Assist in interpretation of existing publications, drawings and processes and develop improvements where required
- You will have a strong background in repair and maintenance airframe structure and hydro-mechanical systems
- You will also have a strong background and familiarity with the operation, maintenance and fault diagnosis of aircraft electrical, environmental, propulsion, mission, avionics, and communication systems
- Knowledge of both USAF and RAF processes, procedures and protocols and the ability to apply this knowledge to develop action plans will mark you out from the crowd