



Example of Field Service Representative Job Description

Powered by www.VelvetJobs.com

Our growing company is looking for a field service representative. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for field service representative

- Primary on site Berry representative maintaining trusted relationship with the customer
- Maintain customer satisfaction by encouraging the proper use of product with a focus on quality and technical service
- Diagnosis of customer problems and the generation of adequate information to communicate the opportunities on a plant/corporate level
- Active / primary role with field trials of Berry packaging systems
- Training and performance of functional tests at customer facilities to validate package performance
- City and Guilds/HND qualified or equivalent
- Trained within the propulsion trade or come from a relevant Engineering/Service Engineering discipline, or have equivalent qualifications
- Excellent communication skills, both verbal and written are specific requirements of a Defence Field Service Representative
- Ability to deploy for up to 3 years to Saudi Arabia and, in the future, other Middle East nations
- Send all the information on the problem to Brest and issue a problem report

Qualifications for field service representative

- Maintain company car, oil changes, tire rotation, and tools in good working order valued at \$35-\$45K
- 7 – 10+ years' experience in Field Service supporting P&W product line (ie

- The candidate should be an experienced communicator, able to work under pressure, and be comfortable working all aspects of airline customer support
- Regularly lift and/or carry up to 30 pounds
- Requires frequent kneeling, bending, squatting, sitting and twisting