



Example of Field Service Manager Job Description

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Our growing company is looking to fill the role of field service manager. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for field service manager

- Writes/conducts employee performance appraisals implements and maintains career pathing, mentoring and on the job training
 - Reference person for key customers, for planning of field activities, verification of site readiness
 - Perform whenever required commissioning, startup & preventive maintenance at customer site
 - Ability to assess risk and minimize exposure or liability regarding client issues
 - Provide onsite processing support to our corporate clients as needed
 - Serve as secondary contact for clients with the ability to answer questions regarding provisions of complex equity compensation plans
 - Stay current in regards to equity compensation industry standards and trends via continuing CEP education, local industry chapter participation, speaking engagements
 - Develop and deepen relationships with key decision makers allowing for broader opportunity for Schwab to partner with our clients and their employees to enhance their financial wellness
 - Manage the coordination, implementation, administration and execution of support programs, including personnel, communications, product transitions and performance metrics/standards
 - Interact seamlessly with all levels of management within the company and customer companies
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- Self-motivated, versatile with leadership ability
- A good understanding of Aviation industry, including the airworthiness requirements, airline operations, aviation industrial standards and practices, and market dynamics
- Associate's degree or higher in a technical field (electronics preferred) or equivalent training and experience
- Ability to lead by example and supervise a wide variety of people with different personalities and backgrounds
- Experience developing and delivering customer and employee training programs
- Demonstrated ability to effectively lead large cross functional groups to obtain goals and superior results