



Example of Field Service Analyst Job Description

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Our company is growing rapidly and is looking for a field service analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for field service analyst

- Understand the full scope of the project and build a financial model that shows its applicable savings
- Presenting recommendations and strategies to multiple levels of the organization
- Onsite incident resolution
- PC Managed refresh
- Maintain and keep Servers in compliance to Defense Information System Agency (DISA) security standards
- Provide system administration
- Conduct over-the-shoulder training
- Develop JADOCS quick start guides and handbooks to assist in JADOCS-user operations
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- Gather and clean data sets needed as sources of insight for business cases
- Build and syndicate project plans to design and implement solutions

Qualifications for field service analyst

- Must qualify for DOD 8570.1M IAT II with a current baseline certificate and computing environment certificate
- Security + certification IA Level II
- BA degree plus 3 years experience OR 9 years experience in lieu of Degree

- Must be experienced in the formulation and execution of organizational training programs