Our innovative and growing company is looking to fill the role of field service analyst. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for field service analyst

- Knowledge of operating systems & database management systems is required
- Candidate will be able to perform analysis of system operations
- Candidate will have experience in fault detection, isolation, & correction of computer systems and individual peripheral devices
- Must be available for assignment to CONUS/OCONUS sites for extended terms
- Update IA required documentation to include
- DCGS-A Field Service Analyst will perform duties as a Field Service Analyst (FSA) for initializing, placing into operation, and troubleshooting the hardware and software interfaces of this system
- Maintain an advanced level of technical knowledge and skills required to execute all field service Technician tasks assigne
- Provide formal/ informal instruction and training on the Mission Command family of systems to include serving as a primary instructor training with a formal POI
- Provide formal/ informal instruction and training on the Tactical Internet family of systems to include serving as a primary instructor training with a formal POI
- Direct, relevant and recent experience with the Command Post of the Future, (CPOF), Tactical Mission Command (TMC) and Battle Command Server (BCS)

- Will perform analysis of system operations
- Other computer certifications A+, Network +, Server+, CCNA
- Ability to manage projects and meet tight deadlines
- Ability to communicate clearly and concisely – both in writing and verbally
- Ability to execute on technical requests
- 3+ years of experience designing, developing and testing SSRS reports