Example of Field Application Specialist Job Description

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Our growing company is looking to fill the role of field application specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for field application specialist

- Represent the company at national and international meetings and events
- Liaise with parent company in USA and global application Networks to ensure successful resolution of customer problems and questions and provide excellent customer service
- Provide in field application, training support and trouble shooting to internal / external customers
- Conduct system seminars, installations, training and connectivity solutions
- Provide high level technical support to our customers
- Support sales personnel pre and post sale
- Primary support for field inventory and order management systems
- Work/Travel with the broader Industrial and BioProduction account managers
- Bachelors or Master's degree in Biotechnology, Biology, Chemistry, Biochemistry or related discipline
- Provide information (dimensions, operating conditions, drawings,) to support proposals

Qualifications for field application specialist

- Bachelor's degree (B.S./B.A.) in Chemistry or equivalent experience with an emphasis on small/large molecules mass spectrometry
- Support and train specific instrument and application combinations
- Internal candidates may be approved for this position if viewed as fulfilling

- Excellent ability to mentor and direct internal customers
- Must be able to travel within APAC region