



Example of Family Support Worker Job Description

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Our growing company is looking for a family support worker. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for family support worker

- Represent the agency and the agency's best interest in all interactions and communications with families, state employees, and contract entities
- Perform any additional job duties as requested by administration
- Promotes breastfeeding as the normal, preferred method of infant feeding by providing basic breastfeeding information to pregnant and breastfeeding WIC clients through peer to peer counselor contacts
- Counsels WIC pregnant and postpartum mothers through telephone contacts and in person in the WIC clinic or hospital
- Receives a caseload of WIC pregnant and breastfeeding women and makes routine contacts, per local agency protocols, with all mothers assigned
- Assists with presenting prenatal classes and breastfeeding support groups in WIC clinics, according to local agency lesson plans and protocols
- Works within scope of practice of providing basic breastfeeding information and support to WIC clients
- May assist WIC staff in promoting breastfeeding peer counseling through special projects, outreach breastfeeding events and duties as assigned
- Attends Monthly meetings held by the Breastfeeding Peer Counselor Coordinator to review ongoing client caseloads
- Attends & participates in staff/development, training, in-services & regularly scheduled departmental staff meetings

Qualifications for family support worker

- Florida driver's license and access to dependable transportation

- One year experience working with Excel
- Knowledge of local resources to assist children and families
- Knowledge of Department of Children and Families ACCESS system to assist families with becoming self-sufficient