



Example of Family Support Worker Job Description

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Our innovative and growing company is hiring for a family support worker. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for family support worker

- Maintains confidentiality and security of client and program information
- Refers mothers, according to clinic-established protocols, to the WIC nutritionist or breastfeeding coordinator, lactation consultant, public health programs in the community, and social service agencies
- Submits required employee and department reports within designated time frames
- Attends and completes all breastfeeding training classes, regular in-service trainings, participates in appropriate WIC Program and Health Department meetings and attends conferences and workshops as assigned
- Counsels WIC pregnant and breastfeeding mothers at scheduled intervals determined by the FDOH Hendry/Glades Counties WIC and Nutrition program through individual support, group classes, and telephone contacts
- Gives basic breastfeeding information and support to new mothers, including telling them about the benefits of breastfeeding, overcoming common barriers, and how to get a good start with breastfeeding
- Counsels WIC pregnant and breastfeeding mothers by telephone at scheduled intervals determined by the local WIC program
- Counsels women in the WIC clinic and/or hospital
- Receives a caseload of WIC clients and makes routine periodic contacts with all client assigned based on WIC program protocols
- Gives basic breastfeeding information and support to new mothers, including telling them about the benefits of breastfeeding, overcoming common barriers, and getting off to a good start with breastfeeding

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- Travel to outlying clinics, hospitals and the community
 - Bachelor's degree in Human Services field required
 - Knowledge of basic arithmetic and computer skills
 - Ability to understand and apply the methods and practices used in medical, nutrition, child development or child care settings
 - Reliable transportation and Valid Florida Driver's License required
 - Certification of Acknowledgement – This position is in compliance with and monitors compliance (when applicable) of the mandatory requirements in Section 215.422, Florida Statutes, and Chapter 3A-24, Florida Administrative Code