



# Example of ESC Operations Job Description

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Our growing company is hiring for an ESC operations. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for ESC operations

- Facilitate communication between Medical teams (both global & local), Medical Program Management, and ESR Ops to ensure alignment on process, compliance & internal controls, roles & responsibilities, and VisionTracker data access
- Collaborate with CMO function on reporting and cross-GBU initiatives related to ISS evolution and best practices
- Accountable for the selection, onboarding, talent and career development of Program Management associates
- Responsible for the management and direction of a production shift team
- Develop knowledge of equipment and manufacturing systems to provide a resource for the team
- Develop team and builds an effective operating culture by utilizing a performance management system, providing on-going coaching and assess employee performance
- Manage the daily operations of the ESC
- Approve and submit documentation to support scrap/repair decisions
- Ensure appropriate inventory levels in Global Service Repair locations using modern inventory forecasting methodology and monitor the levels on a frequent basis
- Collaborate with Marketing on Repair and Refurbishment promotions

## Qualifications for ESC operations

- Proven communication skills that will allow interaction at all levels of the manufacturing organization
- Experience leading a production team in a complex, changing environment to deliver results to the organization
- Experience in a processing and packaging industry, preferably in liquids, powder or food based environment
- Experience using continuous improvement and problem solving tools to drive significant business results in key metrics
- Experience working on cross functional teams within a broader organization preferred