



Example of Equipment Service Technician Job Description

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Our growing company is searching for experienced candidates for the position of equipment service technician. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for equipment service technician

- Assess opportunities to improve customer applications through equipment replacement
- Maintain complete, timely documentation, including field service reports, work orders, part orders, transfers and replenishments, time sheets, and others as defined by management
- Properly manage service van inventory to maximize first time call completion
- Responsible for proper and safe use, maintenance, and reporting of all Kärcher company property
- Represent the Kärcher brands and promote Kärcher products by consistently presenting a professional image, both in personal appearance and condition of company equipment
- Must carry company issued communication devices and report problems with the devices
- This will include call closure procedure, completeness of invoice and customer name and signature on all required documents
- Maintain a neat, clean service vehicle
- Operate the vehicle safely, in compliance with all policies and processes for vehicle maintenance and mileage
- Alert supervisor promptly to any customer situations, policy/process violations, or accidents that may occur

Qualifications for equipment service technician

- Strong work ethic and multi-tasking skills required
- Shop environment orientation (exits, fire extinguishers, first aid & eyewash stations, spill kits)
- Standing, walking, squatting, lifting, bending, and working outdoors
- Training on proper usage of PPE if exposed to noise, dust and fumes
- New hire / employee HSE orientation