



# Example of Enterprise Network Job Description

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Our company is growing rapidly and is looking to fill the role of enterprise network. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for enterprise network

- Some travel for network related projects
- Work to resolve trouble tickets opened by customers calling in or from proactive alarm monitoring
- Answer calls on an inbound ACD queue for field technicians calling to troubleshoot circuit issues
- Troubleshoot and isolate customer network issues on a Carrier Ethernet certified network
- Troubleshoot Transport(DWDM), Ethernet/Fibre, TDM, DSL, and Cable last mile access
- Contribute to the development of departmental process and procedures
- Identify record issues and maintain database integrity
- Develops short and long-term strategies that integrate networking, grid intelligence and security into field operations communications corporate network operations
- Identifies and sponsors investments for the communications infrastructure that meets all technical requirements
- Leads in activities related to the design, development, and maintenance of the Network Architecture

## Qualifications for enterprise network

- Experience directing large-scale project implementations using knowledge of Project Management methodologies

- At least 5 years experience providing Network/OSS/CBN Thought Leadership to organizations across the Telco, Media & Entertainment Industries
- At least 5 years experience in developing opportunities for Network/OSS/CBN capabilities/strategies
- Bachelor's degree in Computer Science or Information Technology and /or Cisco Certification-CCNP or higher
- 5+ Years minimum experience in a similar position or the ability to display equivalent core experience