Our innovative and growing company is hiring for an engineer support. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for engineer support

- Helping customers solve technical problems
- Collaborating internally with Development, Product and Sales teams
- Demonstrating the product to customers in case of need
- Troubleshooting skills, Debugging scripts/product
- Writing basic scripts
- Previous experience in customer facing roles in the industry – Great advantage
- Coming from the field of Testing/QA/DevOps/Ops – advantage
- Technical knowledge in performance testing – advantage
- Very high level of English speaking and writing
- Join the rostered list of On Call Support Engineers

Qualifications for engineer support

- Occasional night and weekend on-call work is required
- 4+ years' experience working on an IT Service Desk
- Experience of supporting & troubleshooting various Microsoft technologies (AD, Exchange, Office, and Operating Systems
- VMware/Hyper an advantage
- Citrix/Cisco advantagous
- Minimum 2 years of relevant work experience in a similar role