



Example of Engineer Service Job Description

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Our growing company is looking for an engineer service. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for engineer service

- Assure the transfer of technical knowledge within the Service and Engineering department
- Perform other duties and responsibilities as assigned by Manager Projects & Service and Team Leader Service PSS
- Closely monitor feedback and follow up quality issue of equipment's in a systematic way
- Assess training needs and deliver the quality training program to customer
- Participate and take on additional assignments and projects as required, provide timely support to either A/M team or sales team
- Work with Design Engineering, Quality, and Manufacturing Engineering to eliminate service issues during design
- Attend technical & operational review meetings with customer
- Record & develop trend analysis on returned materials
- Troubleshoot, investigate, and resolve technical problems
- Covers all PQ work related to the analysis of all Quality concerns with an specific model platform, including warranty data analysis, countermeasure investigation & validation and implementation in the field

Qualifications for engineer service

- Must be a graduate of BS Electrical or BS Mechanical Engineering
- Must have 1 year or more experience
- Must be skilled in electrical works
- Exposure in HVAC Industry from previous work experiences is an advantage

- Change Management (Implements or supports various change management activities (e.g., communications, education, team development, coaching))